

# Your order

A return form is included in your parcel. If you no longer have this form, simply fill in all required information below. Please fill out the requested information to help us process and refund your return correctly and quickly. Your order number, article number and size are mandatory fields. This is so we can find your order and process your refund. You can find this information in the shipment confirmation email sent to you.

# How to return



- 1 Include this Return form and fill in the code that best explains the reasons for your return.
- 2 Place the Return form together with the item(s) you wish to return in a suitable bag/box, e.g the one you got from Arket.
- 3 Put the postage label over the original delivery address and return the package.

**REFUNDS & RETURNS**  
YOU HAVE 30 DAYS RIGHT OF WITHDRAWAL. REFUNDS WILL BE MADE USING THE SAME PAYMENT METHOD YOU USED TO MAKE TO THE ORIGINAL PURCHASE. YOU WILL RECEIVE YOUR REFUND WITHIN 14 DAYS AFTER YOUR RETURNED ITEM(S) IS RECEIVED AT OUR WAREHOUSE. FOR OUR COMPLETE TERMS & CONDITIONS PLEASE VISIT [ARKET.COM](http://ARKET.COM)

# Return form

| ORDER NUMBER | ORDER DATE | YOUR NAME | EMAIL ADDRESS |       | FILL IN THE CODE THAT BEST EXPLAINS THE REASON FOR RETURNING. |
|--------------|------------|-----------|---------------|-------|---|
| _____        | _____      | _____     | _____         |       |   |
| _____        | _____      | _____     | _____         | _____ |   |
| _____        | _____      | _____     | _____         | _____ |   |
| _____        | _____      | _____     | _____         | _____ |   |
| _____        | _____      | _____     | _____         | _____ |   |
| _____        | _____      | _____     | _____         | _____ |   |
| _____        | _____      | _____     | _____         | _____ |   |
| _____        | _____      | _____     | _____         | _____ |   |
| _____        | _____      | _____     | _____         | _____ |   |
| _____        | _____      | _____     | _____         | _____ |   |
| _____        | _____      | _____     | _____         | _____ |   |

**RETURN CODES**  
1 TOO SMALL  
2 TOO BIG  
4 FAULTY STITCHING, TORN, MARKED, BUTTONS MISSING.  
7 DELAY IN DELIVERY, CHANGED MIND OR OTHER  
8 WRONG ITEM DELIVERED  
9 ITEM MISSING  
10 NOT AS ONLINE IMAGE  
11 QUALITY NOT AS EXPECTED  
12 ORDERED MULTIPLE SIZES  
13 FIT NOT AS EXPECTED